

Site Installation Package — Mac Agent

You can use the Site Installation Package to create a one-click Remote Worker installer package for a target Client and Site. When the installer package runs on a device, it adds the Device to the target Client and Site on the N-sight RMM Dashboard.

For example, end users could run the install package on their devices, or a script could run it on many devices, to deploy the Agent.

To create a Remote Worker installer package:

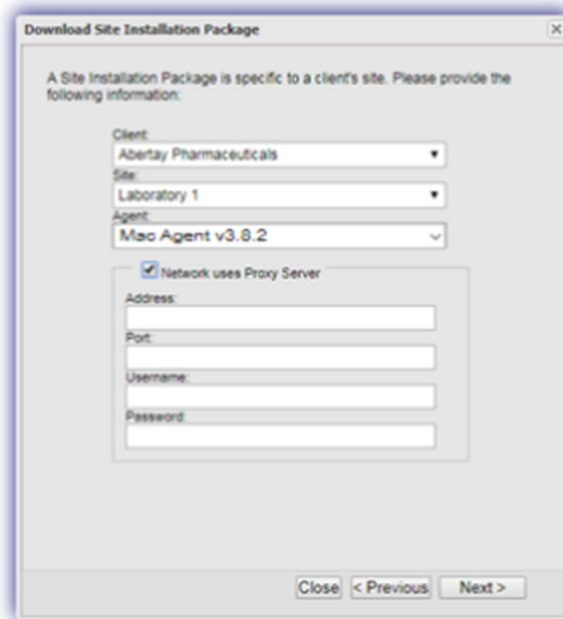
You must have a user role with [Site Installation Package](#) permission.

1. On the [N-sight RMM Dashboard](#), go to **Agent > Download Agent > Download Site Installation Package**

The Download Site Installation Package dialog opens with information about the types of packages.

2. Click **Next**
3. Select the target **Client** and **Site**

This dialog is [Client Group](#) aware and only lists Clients assigned to the logged in user.



Download Site Installation Package

A Site Installation Package is specific to a client's site. Please provide the following information:

Client: Abertay Pharmaceuticals

Site: Laboratory 1

Agent: Mac Agent v3.8.2

Network uses Proxy Server

Address: _____

Port: _____

Username: _____

Password: _____

Close < Previous Next >

4. Select the **Agent** version you want to install
5. Select **Network uses Proxy Server** and enter the **Address, Port, Username, and Password** (optional)
6. Click **Next**

The available installers for the Agent version display. Only the Remote Worker installer is available for Mac and Linux Agents.

7. Click **Download** for the Remote Worker installer

Each package filename includes the Client, Site and installer type, (GP Group Policy or RW Remote Worker). For example, AGENT_CLIENT_SITE_V8_0_0_RW.ZIP

8. Select **Close** to exit the dialog

To avoid authentication issues, if the username or password used to create the Site Installation Package changes, we recommend you generate and use a new package based on the updated credentials.

Deploy the Agent

1. Distribute the Remote Worker Site Installation Package containing the **install.pkg** and **settings.ini** files to the target users.
2. The user double-clicks on the **install.pkg** file to begin the installation process.
3. The user then navigates through the following sections:
 - a. **Introduction**
 - b. **Destination Selection:** install the Agent for all or only the current. Installation disk selection (optional)
 - c. **Installation Type:** review **Destination Selection** setting then **Install** or **Change Install Location** (goes back to **Destination Selection** to reconfigure)
 - d. **Installation:** view progress. Note, the user is prompted to provide their device password to authorize the installation.
 - e. **Summary:** displays the Agent install state.
4. Select **Close** to exit the Agent dialog.

